



VACANCY - 1918

REFERENCE NR	:	VAC00823/25
JOB TITLE	:	Senior Specialist EUC Switch and WI-FI LAN Engineer
JOB LEVEL	:	D1
SALARY	:	R 558 347 – R 837 521
REPORT TO	:	EUC Lead Consultant
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To provide technical consultation and support to procedures and standards for new or existing solutions. Coordinate the evaluation, testing and integration testing of hardware and software and commissioning of distributed LAN/WAN items and services. To leading a variety of engineering activities including the troubleshooting, design, deployment and support of networking solutions. In this role you will combine your skills of routing & switching and Nexus switches with emerging networking technologies

Key Responsibility Areas

- Design new IT solutions.
- Coordinate Business Improvement initiatives and solutions.
- Provide Advanced Technical support solution designs
- Provide URS, Assessments and Proposals for new solutions, hardware and software.
- Identify and implement IT and security related risks.
- Quality Assurance.
- Provide technical advisory service on technology and related IT infrastructure.

Qualifications and Experience

Required Qualification: 3 years Diploma/Degree in Computer Science, IT - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6 and relevant ICT related certifications (CCNP Routing and Switching, CCNA Wireless, HCNA or HUNA).

Certification: Relevant ICT related certifications (ITIL, CCIE or HCIE) will be an added advantage.

Experience: 5 –6 years' experience in Wide Area Network (WAN), Local Area Network (LAN)

Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols.

Proficiency Routing and switching technologies and protocols, Nexus Switches, Wireless technology, Network Operating Systems, Project Management ITIL, fault, configuration, accounting performance and security management.

Technical Competencies Description

Knowledge in Troubleshooting, Plan, implement and document solutions in a complex network environment in

support of new and existing technology architectures. Work with other LAN/WAN teams such as server administrators and security to resolve customer network issues. Understanding of concepts: TCP/IP, VPN, MPLS, ISIS and/or OSPF, BGP Understanding of Nexus Switches: N5K and N7K. Knowledgeable in Wireless: Controllers, Access Points and Radius Servers. To develop state of the art solutions which are technically sound. Knowledge of define, implement and document operational processes and procedures, with periodic review for efficiency and improvement Support complex projects from inception to completion. Work collaboratively with customers and technology teams to ensure high quality of solution delivery. Encourage best practice and knowledge sharing with partners and cross-functional groups Provide recommendations as they pertain to improvements in support/development initiatives and facilitate implementation with partners and cross-functional groups within the Business. Participate in high level technical solution definition and design during the implementation phase with the goal of providing reliable, stable and operationally sound applications that meet the Business requirements. Ability to understand and translate business requirements into technical specifications. Provide level 2 and level 3 support to internal staff and top customer. Perform other duties as deemed necessary and assigned by management Strong interpersonal skills and problem-solving abilities Participate in 24x7 on-call rotation supporting systems to meet SLAs. Knowledge of hardware and software support for client system/solutions, Understanding of Server Support solutions. System performance and security indicators. Knowledge of design principles and practices. Knowledge of computing and information technology strategic plans, procedures programs and schedules for computer services, network communications, and management information services. Understanding of telephonic support process. Understanding of Call Centre/ Help desk operations and practices. Knowledge of Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications. Understanding of Call lifecycle. Understanding of Quality assurance standards Various and relevant legislations. State Information Technology Act. Company's Act. 1 King Code III. Financial legislation: Public Finance Management Act (PFMA), Treasury Regulations, Tax Laws.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 27 September 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as

unsuccessful.

- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.